

SKO LTD PAYMENT TERMS

(A) PAYMENT METHODS

1. **Payment in cleared funds will be required before releasing goods from our distribution centre or warehouse. Payment by un cleared funds will be subject to a 5 to 10 day clearing period before we can release any goods.**

ACCEPTED CLEARED FUNDS		
VISA DEBIT	MASTERCARD DEBIT	VISA CREDIT
MASTERCARD CREDIT	BANK TRANSFER	CASH
ACCEPTED AS UN-CLEARED FUNDS		
CHEQUE	BANKERS DRAUGHT	*B A C S

(B) DEPOSITS & PAYMENT TERMS

1. **When using an un-cleared payment type as a deposit, we cannot put your order into production until the payment has cleared.**
2. **When using an un-cleared payment type as a balance payment, we cannot release any goods until the payment has cleared. *BACS transfers are considered cleared when the funds have cleared and shown on our bank statement.**

TYPE OF ORDER OR GOODS	% DEPOSIT	% BALANCE
Full kitchen or bedroom order.	50%	50%
Part kitchen order containing 5 or more cabinets	50%	50%
Items added to an order after delivery	100%	N/A
Replacement doors or worktops	100%	N/A
Any other item or order	100%	N/A

SKO LTD DELIVERY POLICY

(A) DELIVERY DATES & TIMES

1. **On ordering your goods you will be given a copy of your order form, your delivery & the type of delivery will be listed on your order along with your other goods.**
2. **If no delivery charge is itemised on your order form then your goods will be for collection from our warehouse only.**
3. **When placing your order you will be given a date for delivery, this date will be shown in the delivery date section of your order form.**
4. **We do not provide or guarantee times for a given delivery date. Do not arrange for any installation to commence on the day of delivery.**
5. **It is the customer's responsibility to take note of the delivery date on your order and be present for your agreed delivery, at the address you have provided. We will try to contact you by telephone prior to your delivery, but if we cannot make contact, your delivery will still take place on your agreed date.**
6. **We may need to rearrange your delivery due to adverse weather conditions at either our or your location.**

(B) ACCESS AND PREPARING FOR YOUR DELIVERY

1. It is the customer's responsibility to prepare for your delivery, ensuring that we have unrestricted and clear access to the front of your property, that our path to your property is safe, clear and free from any obstructions.
2. If you have opted for a 2 man delivery then we will bring your goods into a downstairs room of your choice. This service is offered at the customer's own risk. SKO Ltd will not accept liability or any claim for accidental damage to possessions, property or vehicles at your property.

(C) FAILED DELIVERIES

1. You can arrange or cancel any delivery by giving us 24hrs notice. If you decide to collect your goods, your delivery charge will be credited from your order with no penalty.
2. We cannot offer a refund or credit for failed deliveries due to circumstances set out in sections (A.5) or (B.1) of our delivery policy, or section (A.1) of our payment terms. A redelivery charge will be applied to your order if you cannot collect your goods.
3. Any further delivery charges to any order will not qualify for any discount originally applied to your failed delivery.

(D) DELIVERY CHARGES

1. All our delivery charged are calculated in miles from **S6 1PG** to your chosen delivery address using **GOOGLE MAPS** to calculate the distance.

FULL KITCHEN - 2 MAN DELIVERY INTO A DOWNSTAIRS ROOM		
CODE - DEL1	2 MAN DELIVERY UP TO 50 MILES FROM S6 1PG	£100 + VAT
CODE - DEL2	2 MAN DELIVERY UP TO 100 MILES FROM S6 1PG	£150 + VAT
CODE - DEL3	2 MAN DELIVERY UP TO 150 MILES FROM S6 1PG	£200 + VAT
CODE - DEL4	2 MAN DELIVERY UP TO 200 MILES FROM S6 1PG	£250 + VAT
CODE - N/A	2 MAN DELIVERY OVER 200 MILES FROM S6 1PG	£ P.O.A
OTHER ITEMS LOCAL ONLY - 2 MAN DELIVERY INTO A DOWNSTAIRS ROOM		
CODE - DEL5	2 MAN DELIVERY UP TO 20 MILES FROM S6 1PG	£30 + VAT
KERBSIDE DELIVERIES - 1 MAN DELIVERY OUTSIDE PROPERTY		
CODE - DEL6	1 MAN DELIVERY UP TO 20 MILES FROM S6 1PG	£30 + VAT
CODE - DEL7	1 MAN DELIVERY UP TO 50 MILES FROM S6 1PG	£70 + VAT

